# SHRIKANT RAGHAVAN

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# **GLOBAL SALES & MARKETING**

- Result oriented professional with extensive experience in developing business and sales globally.
- Experience in 2 startups from scratch.
- Set up and operated Distribution Centers in India, USA, Honduras, Europe and Vietnam.
- Export our products to 85 countries.
- Recruited, coached and mentored a global sales team across multiple geographies.
- Developed and executed strategic plans and oversaw multiple departments.
- Excel in driving new business opportunities, leveraging customer insights, launching marketing guidelines and managing projects from conception to completion.
- Have worked across different cultures, developed new market channels and built robust relationships with global teams and stake holders.
- Have worked effectively with internal and external teams to maximize revenue and bottom line.
- Possess exceptional leadership skills with a keen focus on optimizing business processes and developmental activities.
- Have travelled widely, globally as well as pan India.
- Love languages Fluent in English & Hindi. Proficient in Tamil & Marathi. Basic knowledge of German and Kannada. Understanding of several other languages.

## AREAS OF EXPERTISE

International Sales & Marketing Initiatives / Account Management / Strategic Planning and Execution / Contract Negotiations / Customer and Key Account Acquisition / New Business Development / Product & Pricing Architecture / Go to Market Strategy / Export Sales & Logistics / International Marketing / Trade Shows & Exhibitions / Expertise in B2B as well as B2C business models / Business Management Operations / Forecasting & Resource Management / Insights & Customer Retention / Client Relationship Management / Leadership & Team Management.

## **PROFESSIONAL EXPERIENCE**

#### 2014 till Date GARWARE FULFLEX INDIA PRIVATE LIMITED Vice President - Sales and Marketing

### Pune, India / Global

Global leaders in thin gauge calendering processes with a product portfolio encompassing extensive forms of rubber, thermoplastics and other polymers. Applications in Textiles, Medical Disposables, PPE, Hygiene, Sports, Fitness & Rehab, Industrial, Insulation Tapes, Food & Agriculture, Eco-friendly Products, Custom Mixing and Custom Calendering.

- Offices and plants in India, USA and Europe. Set up and operated Distribution Centers in India, USA, Honduras, Europe and Vietnam.
- Domestic sales in India and international sales in 85+ countries with a global sales team.

## **Key Contributions:**

• The company has grown five fold in the 10 years since I took over Sales & Marketing.

- Increased bottom line growth in value and contribution percentage. Ensured positive cash flow.
- Geographical expansion in many new markets as well as across several new verticals; exported our products to over 85 countries.
- Recruited and trained sales team members in the USA, UK, Europe, Vietnam, Sri Lanka, Thailand, Latin America and Africa.
- Collaborated with R&D to develop new products and launched several new products successfully.
- Established and operated Distribution Centers in several countries globally.
- Collaborated with the Legal and Finance teams for due diligence during the acquisition of an American company that is now our subsidiary.
- Integrated sales and marketing activities and ensuring a cultural fit across both companies and sales personnel upon acquisition.

#### 2008 – 2013 FRUIT OF THE LOOM Vice President - Sales and Marketing, India

# Pune, India

Mumbai, India

An American underwear and casualwear MNC retailing their products globally; subsidiary of Warren Buffet's Berkshire Hathaway Group

- Head hunted to lead the India launch
- Conducted consumer & trade tests and demographical profiling to put in place the right products and pricing architecture for the brand
- Collaborated with the US and UK offices to build merchandise plans from their pool of designs and also developed India specific merchandise range based on local market requirements

# **Key Contributions:**

- Increased brand presence to 7000+ doors across 63 cities; overachieving budgeted growth and ensuring the brand grew to No 2 in its segment
- Conceptualized and activated annual ATL and BTL marketing plans to arrive at the ideal mix for target consumers
- Placed products at large format stores like Shoppers' Stop, Lifestyle, Central, Westside, Future Group etc. and ensured product performance
- Ensured product presence at Amazon, Flipkart, Myntra and leading online portals
- Recruited and trained the National Sales Team.
- Mentored a cross functional team of 40 with performance linked awards and recognition towards achieving high budgeted growth
- Formulated processes with control measures in place to maintain 100 % compliance to statutory obligations as per strict U.S norms
- Implemented robust payment terms with dealer partners maintaining trade receivables at 30 days leading to enhanced business profitability and viability

## 2005 – 2008 WELLA INDIA Director – Sales and Marketing

A subsidiary of global consumer firm Proctor & Gamble and a leading provider of professional hair care products

• Led the sales, distribution and marketing of the German premium hair care brand in India; leading a team of 50+; reporting to the Managing Director

## **Key Contributions:**

- Consistent top-line growth at 20% YoY growth
- Strategized and Executed business development and marketing strategies targeted at beauty salons for professional hair treatments in color, care, straightening and curl categories
- Increased penetration of existing markets and identified emerging markets in Tier II cities doubling footprint from 600 to 1200 doors
- Built and maintained high level client relations penetrating premium salon chains in A+ cities leading to revenue growth and premium brand presence

#### 2001 – 2005 TRIUMPH INTERNATIONAL Head – Sales and Marketina

## Mumbai, India

One of the world's leading intimate wear brands from Germany, enjoying retail presence in 120 countries

• First employee to launch the lingerie brand in India; pioneered and executed premium market positioning with customer experiential zones

## **Key Contributions:**

- Strategized go to market plan reaching 750 doors across 47 cities reaching break even within 4 years.
- Focused on presence at Shoppers Stop, Lifestyle, Globus, Central, Pantaloon and leading departmental stores with cutting edge product display and visual merchandising
- Conceptualized and set up exclusive stores as to build brand image and showcase merchandising range. Stores broke even with the first year of operations primarily due to the footfalls, a fantastic store experience where the consumer could touch and feel our products, which was new to India at that point of time and effective stock management.
- Implemented revolutionary marketing strategies for the category through display of intimate wear in shop-in-shop leading to category growth as a whole
- Appreciated by Shopper's Stop with the valuable category contribution award

#### 1992 –2001 WIMCO LIMITED General Manager – Sales

## Mumbai, India

Then a subsidiary of Swedish Match. Today a division of ITC Limited

- Joined as Area Sales Manager for Karnataka & Kerala based in Bangalore.
- Promoted to Regional Manager North, based in Delhi.
- Promoted to General Manager Sales, Mumbai, to manage sales operations pan-India contributing to increasing sales revenue from INR 80 Cr to INR 230 Cr at 18% CAGR
- Assigned as part of core team for organizational transitioning to global company Swedish Match strategizing on their India entry plan
- Moved from on-consignment to outright purchase contracts with dealer partners in North India reducing receivables timeline to 30 days with high financial viability